

since forgot her name, reported what had happened and all she could tell me was that since it was misused (by accident I might add) they are not responsible. She was missing the point as far as I was concerned - I up front told her the whole story - I was ~~petitioning~~ petitioning her to see about putting the ~~warnings~~ ^{on it} it might have made us more alert since I have used the pyrex products in the past and have never had any problems - Thank you for your interest.

Jane Courtney

P.S. The woman I spoke to at Anchor Hocking stated she knew what I was talking about, as she has seen this happen in their testing lab she said it doesn't explode but used another term which I don't remember, which means it goes down and out in many pieces similar to a windshield that breaks -

13 JUL 1995

If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

I want to make sure that you understand that the back burner had not been turned off so the baking dish was sitting on a burner that was on. This is why the Company stated it was misused which I readily admitted when I called them. This product was at the beach house our family was renting for the week - the baking dish states not for stove top or microwave cooking - I wasn't aware that it would or could explode if misused or I wouldn't have allowed anyone to pick it up and start to take it to the dinner table - My son picked it up with pot holders and as he got from kitchen to dining rm. it exploded - I believe with a product that has this much potential for injury the product needs to have that info on the dish itself. I went to the store in town nearby a (K Mart store) - I told the lady at the check out counter what had happened and I was replaced. I also wanted to read all the instructions, and nowhere does it say that misuse of product could cause it to break or explode. She proceeded to tell me that she had that happen to her and it cut her foot. I also heard of another similar situation which was prompted me to report this. I spoke with someone, I've →

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief. see other side

~~Signature~~

7-18-95
Date

- I request that you do not release my name.
- You may release my name to the manufacturer but I request that you not release it to the general public.
- You may release my name to the manufacturer and to the public.

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