

3

TC-21

CONSUMER PRODUCT INCIDENT REPORT

15 MAR 1988

1. Name of Respondent XXXXX	2. Telephone No. (Home) UNK	(Work) UNK
Address HILLCREST CIRCLE	4. City, State, Zip Code WEXFORD PA 15090	

tails of accident, injury, or illness. Describe how incident occurred. (Use reverse side if necessary.)
 containers are used by the complainant, 5 yr old to take food to school. The containers are chipping breaking into pieces. The complainant is concerned that my will ingest a piece of the plastic with his

ant ltr. etc.

Victim's Name NO INJURY Relationship _____
 Sex _____ Date _____ Type Injury _____
 Involved _____ Treatment _____

Product MICROWAVABLE CONTAINERS	8. Was the product: Damaged before incident? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Repaired before incident? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Repaired after incident? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
------------------------------------	--

Name and Address HOCKING COAP 121 MN 55102	10. Identifying Numbers, Letters, etc. RAMKIN 802 12. Dealer's Name and Address UNK
--	--

13. Purchased? Second Hand Other _____
 14. Age of Product
2 WKS

15. Reason for inspection? XXXX	16. Does product have warning labels or instructions? Are they available? UNK Yes <input type="checkbox"/> No <input type="checkbox"/>
---	--

17. Contacted the manufacturer? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Contacted them? Yes <input type="checkbox"/> No <input type="checkbox"/>	18. Do you object to the use of your name? UNK Yes <input type="checkbox"/> No <input type="checkbox"/>
---	---

FOR ADMINISTRATIVE USE ONLY

20. Date Received 3/3/88	21. Received by BLS	22. Reporting Office N8830012A
<input type="checkbox"/> Visit <input type="checkbox"/> Other MFR/PRVLR NOTIFIED No Comments made Comments attached Excisions/Revisions Firm has not requested further notice 2510 11 1988 EPDS		24. Document No. N83-0012 26. Product Code(s) A. 1123 B. 0461 27.
29. Endorser's Name/Title Raymond Pearson Program Officer		

est

1-88

the

public.

112/0461+1123
-16-88

~~CONFIDENTIAL~~
Hillcrest Circle
Wexford, PA 15090

February 23, 1988

N 830012

Anchor Hocking Corporation
St. Paul, Minnesota 55102

Dear Anchor Hocking,

My kindergartner does not eat sandwiches. Luckily his class has access to a microwave oven so he can take Cup O'Soup, macaroni and cheese, instant oatmeal, etc. for lunch. For only this purpose I bought a 4 pack of your 8 oz. MICROWAVE LONG LIFE RAMEKINS and LIDS. These are definitely not long life. Within 2 weeks of purchase, the handle of one broke off when we tried to put the lid on. The piece is enclosed. The edges of the others have begun to chip away. Please understand that these are only being used in a 5 year olds lunch box.

My disappointment in your product is secondary to my worry that my 5 year old will ingest a piece of this "mellow white CHILL THERM material": he could break a tooth if he bites into a peice; if he doesn't chew his food well he could choke on a piece; or he could cut his mouth, throat or any number of parts of his little body between his top and bottom end.

I expect you to stand behind your product and refund my purchase price of \$2.99 plus 5% tax of .15 for a total of \$3.14

I would also like to suggest that you do some further testing on the durability of this product.

Sincerely,

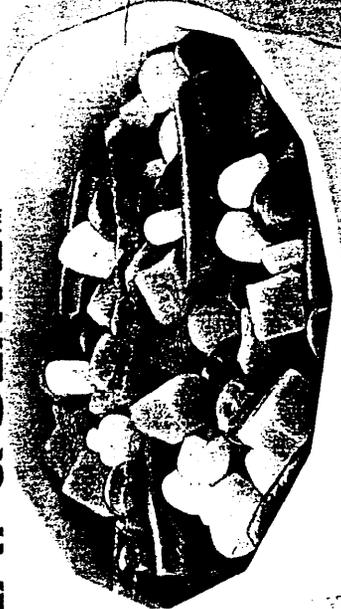
cc: Consumer Product Safety Commission
Pittsburgh, PA

EPDS
MAR 11 1988

N.8 30017

Part No
579-00-0100
5631-00-0001
6000-00-8631

FREEZE HEAT & SERVE™



Microwave

4 • LONG LIFE RAMEKINS & LIDS

• FREEZE IN IT

• HEAT IN IT

• SERVE IN IT

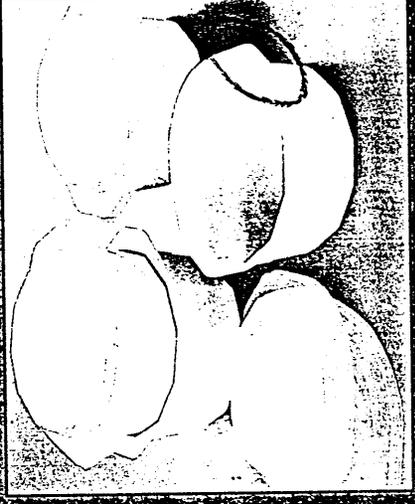
MADE
IN
USA

8 oz. (255 ml)

FREEZE HEAT & SERVE™

4 • LONG LIFE RAMEKINS & LIDS

From the makers of **Microware**
Anchor Hocking Corporation, St. Paul, Minnesota 55102



OCK NO.
00-00-0226
1500/309-1/2-F1